



Global Pest Control - Proudly Serving Southwestern Ontario

[globalpestcontrol.ca](http://globalpestcontrol.ca) (519) 623-1000

### Bed Bug Service Preparation Checklist

Customer agrees and acknowledges that they have the following responsibilities and obligations under our bed bug service agreement. If a bed bug service is to be rescheduled or cancelled, 48 hours notice prior to the scheduled service is required or a fee of \$40.00 will be incurred. Please be prepared to vacate the premises when our service team arrives.

Please complete the following before the scheduled service date and time:

- Bedding** – Mattresses and box springs that cannot be treated must be discarded. Any mattresses and box springs that are treated must be placed in an industry approved mattress encasement. All bedding, including sheets, pillows, blankets, bed skirts and ruffles, must be removed, placed in plastic bags and laundered or discarded.
- Furniture and Closets** – Upholstered furniture that cannot be treated should be discarded. Closets, dressers, chests, nightstands and tables must be emptied of all items. These items must be placed in plastic containers or sealed in garbage bags for thorough inspection for infestation. Discard all unnecessary items and eliminate clutter.
- Window Treatments** – All draperies, curtains and valances must be removed and laundered, including any fabric blinds. Other blinds, such as wood or vinyl can remain.
- Clothing** – All clothing, as well as any stuffed toys or other washable items must be laundered in hot water and machine dried on high heat for a minimum of 30 minutes. After cleaning, all of the above items should be placed in plastic containers or sealed in garbage bags to prevent re-infestation until the problem is known to be eliminated.
- Personal Items** – Other personal items such as children's toys must be cleaned and put into plastic containers or sealed in garbage bags to prevent re-infestation. Non-washable items must be thoroughly inspected for bed bugs, eggs and pupae. If none are found, place the items in plastic containers or seal in garbage bags. Global Pest Control WILL NOT treat personal items.
- Flooring** – Vacuum all carpeting, including under furniture and beds. Immediately following, empty vacuum bag or canister and dispose of contents in tightly sealed garbage bag and place in an outdoor garbage bin. Clean all remaining flooring, including hardwood, vinyl or tile, using standard household cleaner.

- **Additional** – Remove all electrical plates, phone jack covers and light switch covers. Move all items away from the walls as possible. Remove hanging mirrors, pictures and all other wall art, and place on floor for treatment.
- **Pets** – Pets must be removed prior to service, and fish / reptile pumps must be turned off and tanks covered.

Treatments can take up to 3 to 4 hours. The treated areas may need to be left unoccupied for an additional 2 hours. Bed bugs may still be present following treatment, as their living conditions have been disturbed, more than one treatment may be necessary.

#### **Notice**

Global Pest Control reserves the right to refuse service if all of the above preparations have not been satisfied.

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